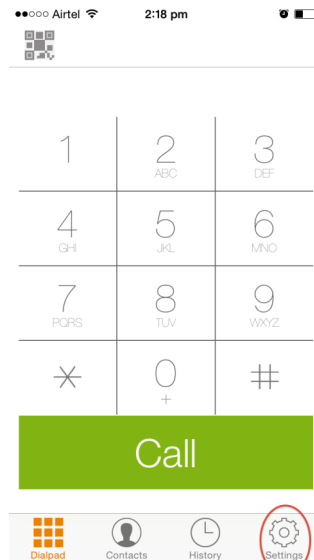




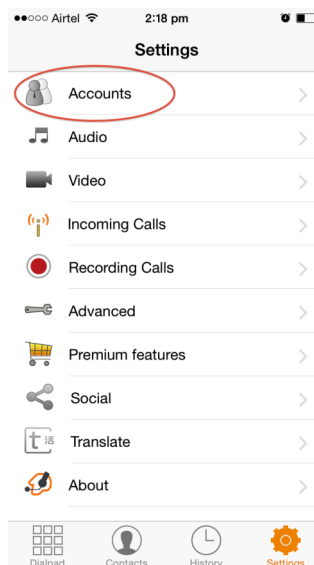
DoorVaani.com SIP Account Configuration

Zoiper on iPhone

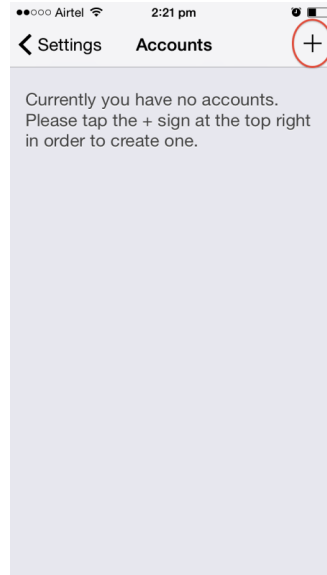
1. Get Zoiper Soft-phone from the Apple App Store on your iPhone.
2. When you open Zoiper you will see the dialpad screen. You need your DoorVaani.com SIP account configured in your Zoiper app before you can make/receive calls. To create your account tap on “Settings” in the bottom right corner (see the red oval in the picture below).



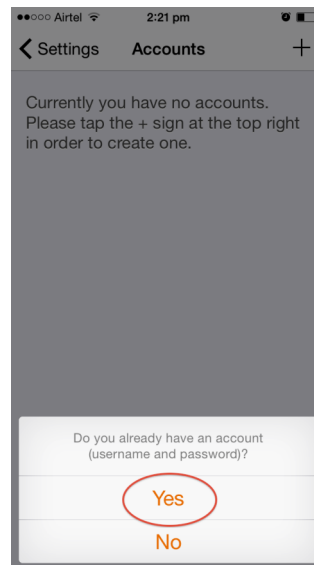
3. In the settings screen tap on “Accounts”



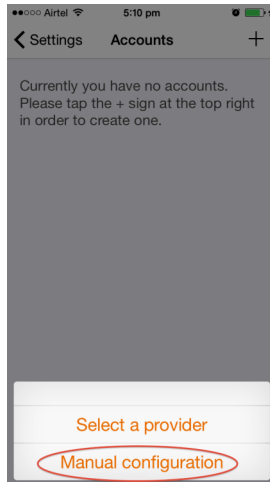
4. In the Accounts screen tap on “+” in the top right corner to create an account.



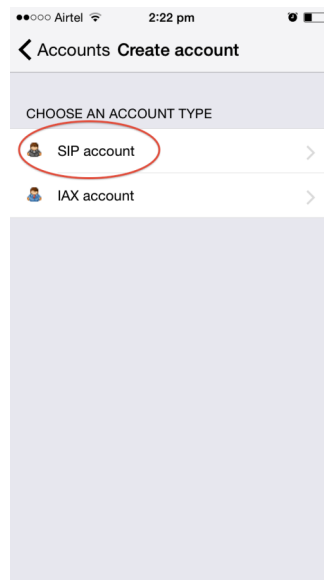
5. Tap on “Yes” to the “Do you already have an account (username and password)?” question.



6. Select “Manual Configuration”

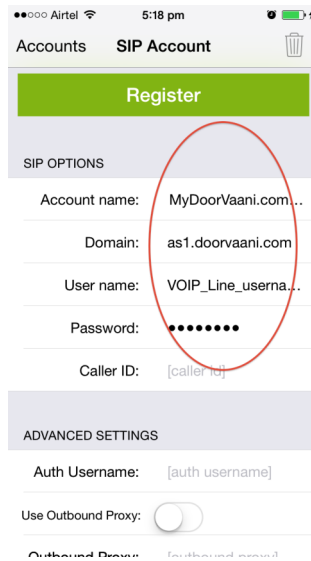


7. Tap on “SIP Account” in the “Choose an Account Type” screen

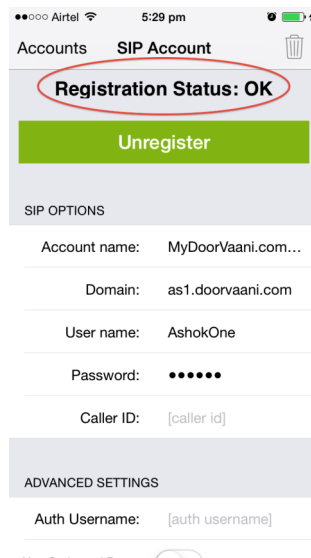


8. In the SIP Options, please enter the Account Name, Domain, username and password as follows:
 - i) Account Name: Any Name of your Choice for Example: MyDoorVaani.com account
 - ii) Domain: Your doorvaani.com SIP Domain: Example: as1.doorvaani.com (You can see this in your DoorVaani.com account)
 - iii) User name: This is the VOIP Line username you have created in your DoorVaani.com account.
 - iv) Password: This is the password you have entered when you created your VOIP Line username in your DoorVaani.com account.

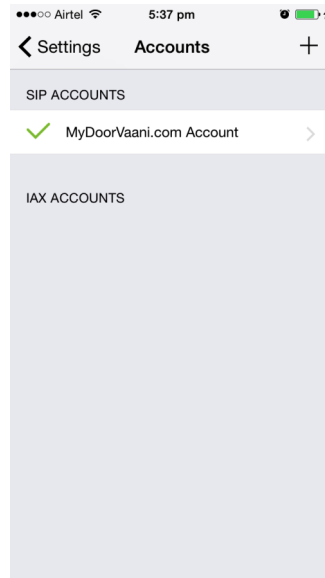
You can get all of the above in your DoorVaani.com account (My VOIP Lines page). Just in case you forgot your VOIP Line password you can reset it there.



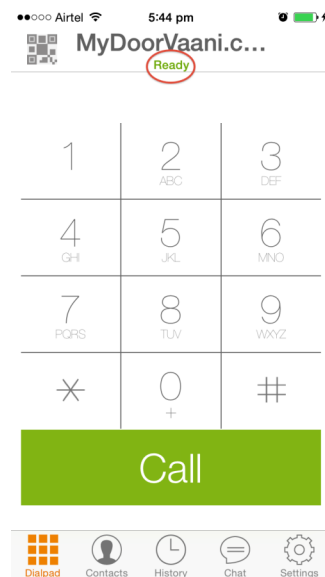
9. After entering the above information tap on the “Register” green button in the top. You should now get the “Registration OK” screen as shown below. In case you get “Registration Failed” please see the trouble shooting section later in this document.



10. Now tap on Accounts to go back to the Accounts page. You will see your account registered with a green tick mark.



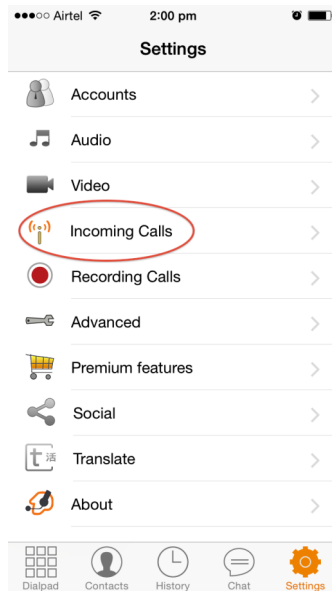
11. Now tap on “Settings” in the top left corner to go back to the settings screen and then tap on “Dialpad” in the bottom left corner to open the dialpad. On the dialpad you should see “Ready” in green in the top below your account name. Now you can start dialing the numbers starting with country code.



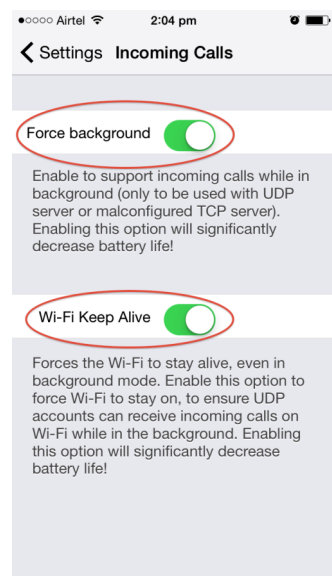
Optional Additional Configuration for running in background:

If you want Zoiper to always stay connected to the DoorVaani.com sip server so that you can receive incoming calls even while Zoiper is running in background mode (like when your iPhone screen is locked) you should enable “Force background” and “Wi-Fi Keep Alive” settings for “Incoming Calls” as shown in the images below.

1. Tap on “Settings” in the bottom right corner and then tap on “Incoming Calls” in the Settings screen



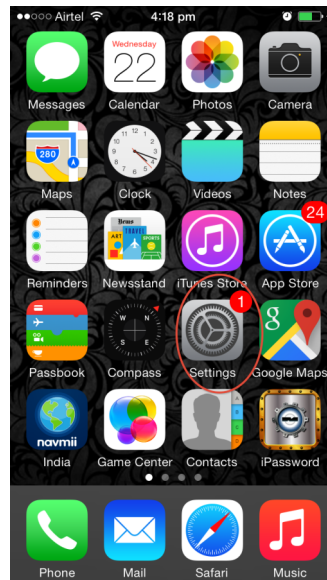
2. Enable both “Force background” and “Wi-Fi Keep Alive”. Please note that running in background consumes your iPhone battery.



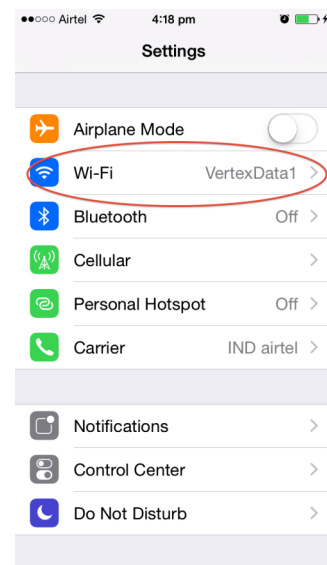
Troubleshooting:

If you registering your Zoiper on iPhone connected through Wi-Fi and you get a DNS Time-out (503) error, please follow the below steps to set your DNS Server in your iPhone:

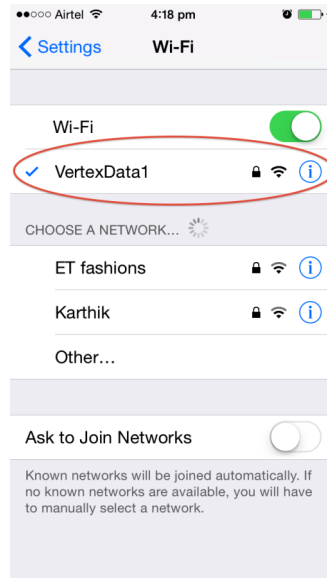
1. Tap on “Settings” in your iPhone home screen



2. Tap on “WiFi” in your settings



3. Tap on the WiFi network you are connected to



4. Now change the DNS server IP address to 8.8.8.8 (See the oval in the picture below)

