

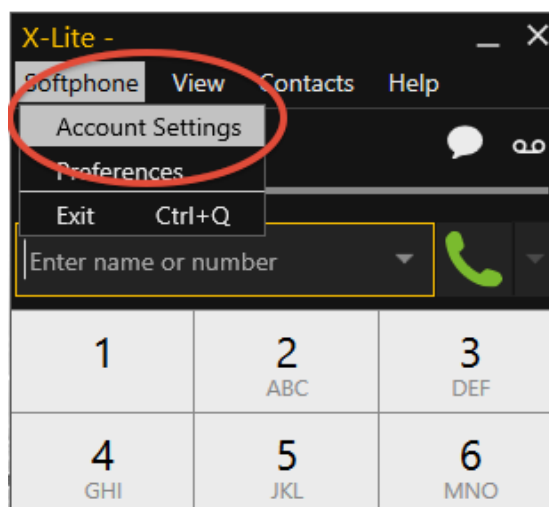


## DoorVaani.com SIP Account Configuration

### X-Lite 4.9 on Windows 8

1. Please download latest X-Lite soft-phone from [www.counterpath.com](http://www.counterpath.com) and install it on your Windows 8 PC. On initial installation of X-Lite you will see the following screen when there are no SIP accounts configured.

On the top menu bar, please click on “Soft Phone > Account Settings” to Create a new account



2. In the SIP Account screen, please enter any “Account name” of your choice, for example “DoorVaani account”. In “User Details” section, please enter the following three values and leave all other inputs as default values:
  - i. User ID: This is the VOIP Line username created by you in your DoorVaani.com account
  - ii. Domain: This is the SIP Domain name as shown to you in your DoorVaani.com account. This domain is “as1.doorvaani.com” at the time of writing of this document.
  - iii. Password: Please enter the password you used when you created your VOIP Line in your DoorVaani.com account. Just in case you forgot your VOIP Line password you can reset it in your DoorVaani.com account.

Click on OK when completed.

**SIP Account**

Account Voicemail Topology Presence Transport Advanced

Account name: DoorVaani Account

Protocol: SIP

Allow this account for

Call

IM / Presence

User Details

\* User ID: VOIPLineUserName

\* Domain: as1.doorvaani.com

Password: ●●●●●●

Display name:

Authorization name:

Domain Proxy

Register with domain and receive calls

Send outbound via:

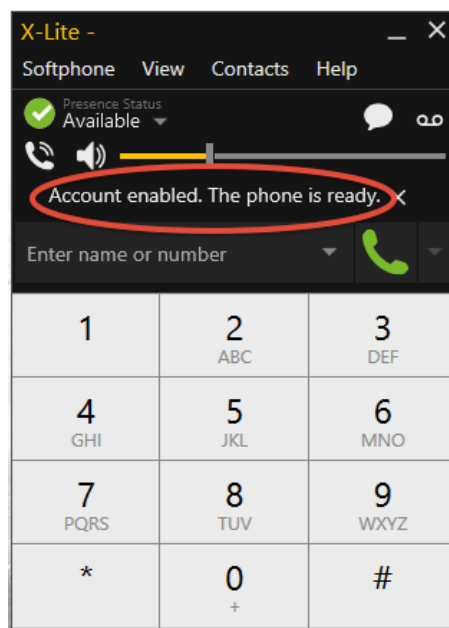
Domain

Proxy Address:

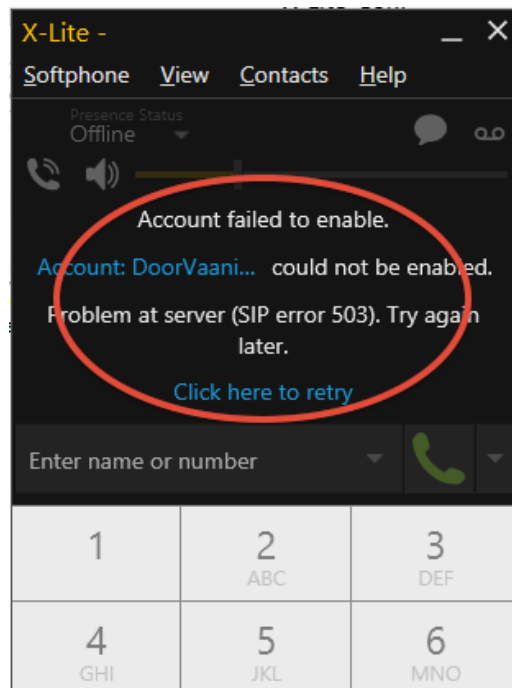
Dial plan: #1\a\a.T;match=1;prestrip=2;

OK Cancel

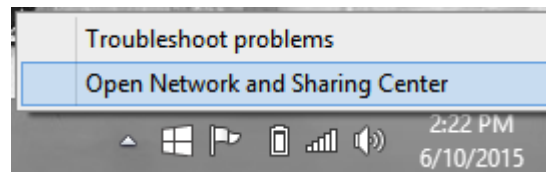
- In approximately 30 seconds or less you should see the “Account Enabled. The phone is ready.” screen. Now you can dial any number starting with country code. In case of a failure to enable your account message with Error Number 503 please read further.



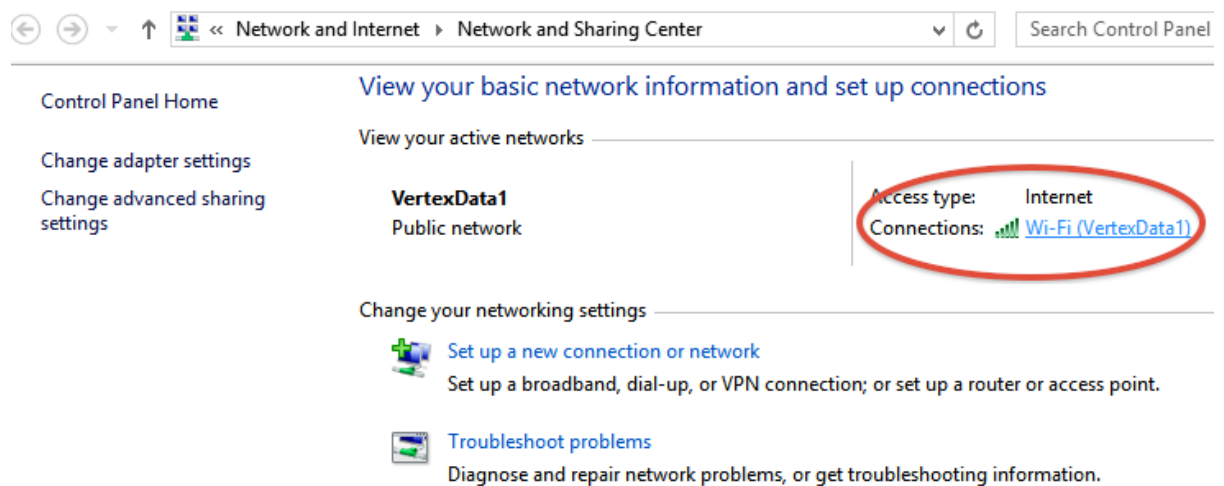
4. If you get the SIP Error 503, as shown below you need to enter DNS Server settings in your PCs Network and Sharing center as explained in this document.



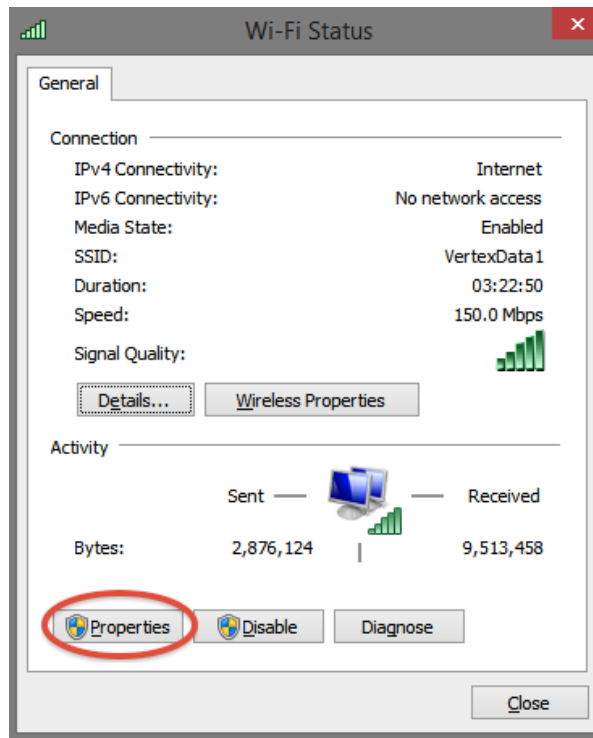
5. In your Windows tray (Bottom Right corner) please right click on the Internet Connection Icon or Wi-Fi Icon as applicable to you. The rest of this document shows the Wi-Fi icon. Please note that the DNS Server settings are same for any type of internet connection Wi-Fi or Ethernet cable connection. In the pop-up menu, please click on "Open Network and Sharing Center".



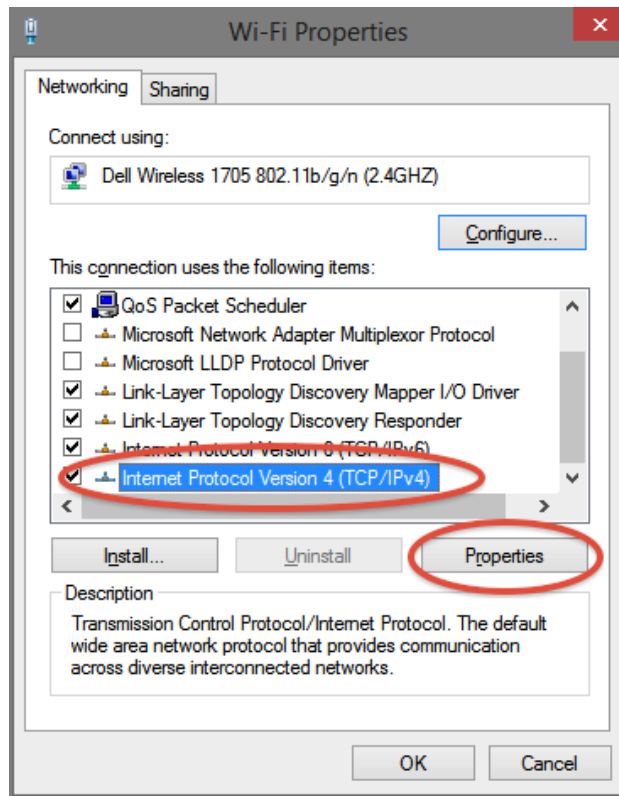
6. In the Network Sharing Center, please click on your active Internet Connection.



7. Your connection status window will open. In this window, please click on the “Properties” button shown at the bottom.



8. In the connection properties window, please select “Internet Protocol Version 4 (TCP/IPv4)” and then click on the “Properties” button (shown in the red oval). You may need to scroll down to see this item.

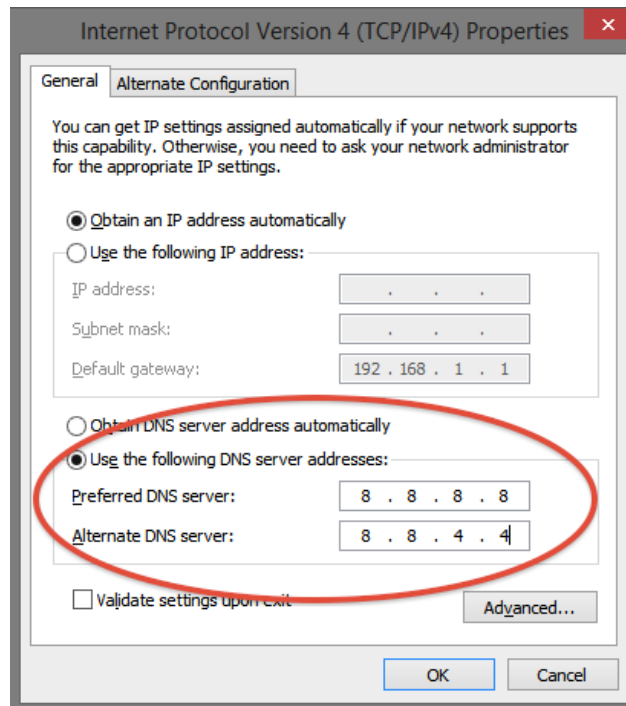


9. In the IP v4 Properties window, please select “Use the following DNS Server addresses” radio button and then enter the following values (these are Google Public DNS Server values and anyone can use these DNS Servers):

Primary DNS Server: 8.8.8.8

Secondary DNS Server: 8.8.4.4

Once done please click on OK button and then close all other open windows.



10. Now go back to X-Lite and completely exit it. To completely exit X-Lite, please right click on X-Lite icon in system tray and then click on exit. Please note that simply closing X-Lite window does not completely exit it, since it keeps on running it in the background. On reopening X-Lite you should see the “Account Enabled and Phone ready” screen. Now you can start dialing any number starting with country code.